



Delivery & Returns

Delivery

All postage and packaging prices are provided at checkout and vary depending on the quantity of your order.

Unless indicated otherwise, prices quoted are for mainland UK delivery. Please contact us for international shipping costs.

We will specify the delivery method once your order has been confirmed & provide tracking information where possible.

All orders will be despatched within 48 hours of order acknowledgement with an estimated shipping time of 3-5 working days.

Despatch times may vary according to availability and any guarantees or representations made as to delivery times are subject to any delays resulting from postal delays or force majeure for which we will not be responsible.

Returns

We offer a 14 day money back no quibble guarantee on all of our publications.

Simply contact us within 14 days of your purchase notifying us of your intention to return of which you will receive authorisation subject to the requirements listed below:

The item must be received in its original condition within 14 days of receipt by you.

The returned item must be in a condition allowing it to be resold as new being unused.

The item is your responsibility until it reaches GAP Books.

Therefore for your own protection, we recommend that you send the item using a delivery service that insures you for the value of the goods and that you retain proof of posting.

If the returned item is received in accordance with the above requirements, we will issue a full refund but less the original delivery charge & less any payment charges.

Alternatively, if you prefer, it may be possible for the us to exchange the publication.

In the event of an item being faulty or damaged just notify us in writing within 7 days of receiving the item.

Please ensure you notify us first via info@gapbooks.com before sending your order back to us.

All items must come directly to GAP Books, in protective packaging and using a traceable mailing method as GAP Books are not responsible for goods lost or damaged in transit.

All postage costs for returned items are at the customer's expense.

This policy does not affect any of your legal rights, including separate cancellation rights, which may be available to you.